



CUYAHOGA COUNTY
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(/home#) / Online Services
CALENDAR (/CALENDAR)

MY GOVERNMENT

RESIDENTS

BUSINESSES

VISITORS

I WANT TO CONTACT

TOPICS

Online Services

Many County buildings are now open to the public, but all County departments are maintaining crucial services during the pandemic.

If you visit a County building, you will be required to:

1. Complete an automated temperature screening.
2. Wear a mask while inside the building.

A list of critical services available online, by phone, or via email is below:

- **Consumer Affairs / Weights and Measures**
- **Fiscal Operations**
- **Health and Human Services**
- **Treasury**

For more information about available services, or if the department you need is not listed, please contact that department directly.

Consumer Affairs / Weights and Measures

Report a scam:

- Phone: 216-443-SCAM (7226)
- Online: Report A Scam (<https://consumeraffairs.cuyahogacounty.us/en-us/Report-A-Scam.aspx>)

File a complaint against a business:

- Phone: 216-443-7035
- Online: File a complaint (<https://consumeraffairs.cuyahogacounty.us/>)

File a gas complaint:

- Phone: 216-443-7035
- Online: File a gas complaint (<https://consumeraffairs.cuyahogacounty.us/en-us/weights-and-measures-complaint.aspx>)

Request a Weights and Measures check:

- Phone: 216-443-7035
- Online: Request a Weights and Measures check (<https://consumeraffairs.cuyahogacounty.us/en-US/On-Line-Business-Service-Request-Form.aspx>)

Explore personal finance tips, consumer info, and scam alerts:

- Please visit the Consumer Affairs website (<https://consumeraffairs.cuyahogacounty.us/>).

Health and Human Services

Children and Family Services

For information about services:

- Phone: 216-696-5437 (KIDS)

Emergencies

- Emergency walk-ins are being accepted at the Jane Edna Hunter Building.

Child Care Assistance

- Phone: 216-987-6929

Long-Term Care

- Phone: 216-858-8405

Child Support Services



CUYAHOGA COUNTY, Ohio

Information about services:

Phone: 216-443-5100
Email: cuycsea@jfs.ohio.gov (mailto:cuycsea@jfs.ohio.gov)



VISITORS

County new & returning registration



TOPICS

Visit the Web Portal (<http://jfs.ohio.gov/Ocs/CustServWebPortalWelcome2.stm>)

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Administrative Hearings

- Phone: 216-443-5234

Automated Payment Line

- Phone: 800-860-2555

Fatherhood Initiative Services

- Phone: 216-348-3967

Paternity Establishment/Genetic Testing

- Schedule an appointment by:
 - Phone: 216-443-5136
 - Email: GT-EST-Appointments@jfs.ohio.gov (mailto:GT-EST-Appointments@jfs.ohio.gov)

Job and Family Services

Applying for Benefits

- Apply online (<https://www.benefits.ohio.gov/>); no walk-in applications are being accepted at this time.

PRC Information Line

- Phone: 216-987-7392 Clients may drop off paperwork at any of our neighborhood Family Services centers using the self-service drop boxes available:
- Virgil E Brown: 1641 Payne Avenue, Cleveland, OH 44114
- Westshore: 9830 Lorain Avenue, Cleveland, OH 44102
- Quincy Place: 8111 Quincy Avenue, Cleveland, OH 44104
- Old Brooklyn: 4261 Fulton Parkway, Cleveland, OH 44114
- Jane Edna Hunter: 3955 Euclid Avenue, Cleveland, OH 44115
- Mt. Pleasant: 13815 Kinsman Avenue, Cleveland, OH 44120

Senior and Adult Services

For information about services:

- Phone: 216-420-6700.

Make a referral to Adult Protective Services (http://r20.rs6.net/tn.jsp?f=001uvmxiz9S1QkStORxoi7dH1FKHWuorZ6W1wGz5h_otjOzERVh7FQT7pZdsWxUQZyMFxjhrLtZEsYse8xKjFYTmD1itOb8qb_kLb9Hm9feLg2NpANpsvWC9Pb0fyGXRk8JippRujHtbhR-Qi-wr3T6kiFIMe9Fmg==&ch=u4yEGvxfBJIT3ERMyNRiXkg6UwTZCyyVUb0gxx4Of8RYgf0qG4WiQ==)

Fiscal Operations

Residents coming into the Administration Building for the following services must schedule an appointment:

- Transfer Property (<https://cuyahogarecorder.timetap.com/>)
- Record Non-Transfer Documents (<https://cuyahogarecorder.timetap.com/>)
- Veteran ID (<https://cuyahogarecorder.timetap.com/>)

Treasury

Real Estate Taxes The Cuyahoga County Treasury Department encourages taxpayers to utilize the following recommended payment methods for a safe and secure way to pay your taxes:

- View and pay your tax bill online (<https://treasurer.cuyahogacounty.us/en-US/view-pay-tax-bill.aspx>)
- Phone (English): 800-272-9829 to pay by credit/debit card

- Phone (Spanish): 800-487-4567 to pay by credit/debit card
- Mail: Cuyahoga County Treasurer, P O Box 94547, Cleveland, OH 44101-4547
(<https://www.facebook.com/CuyahogaCounty>) (<https://twitter.com/CuyahogaCounty>)



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Information for

Residents (/topics?

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Businesses (/topics?

&audiencesegment=61d4b0b7-712c-40db-b3bd-769dafcc81fb)

Visitors (/visitors/visitors)

Contact Us

Cuyahoga County Headquarters

2079 East Ninth Street

Cleveland, OH 44115

(<https://goo.gl/maps/Umbm17pQH9k>)

216-443-7000 (tel:216-443-7000)

questions@cuyahogacounty.us

(<mailto:questions@cuyahogacounty.us>)

County Social Media

(<https://www.cuyahogacounty.us/i-want-to-contact/county-social-media>)

Public Records Request

(<https://www.cuyahogacounty.us/public-records-request>)

Media Center

(<https://cuyahogacounty.us/mediacenter>)

Site Info

A-Z Directory (/a-z-directory)

Privacy Policy (/privacy-policy)

Disclaimer (/disclaimer)

Accessibility (/accessibility)

Powered by the Department of Information Technology (<http://it.cuyahogacounty.us/>)

Progress Sitefinity 2017 Website of the Year - Government Category
(<https://www.sitefinity.com/customers/website-of-the-year/2017>)

The official government website of Cuyahoga C
Quick facts about Cuyahoga County fr
U.S. Census
(<https://www.census.gov/quickfacts/fact/table/cuyahogacountyohio/PSTC>)
Cuyahoga County is a membe
National Association of Counties (<https://www.nac>)